

Gamification

- Communication Skills
 - Bias Defined
 - Business Comms
 - Communication Factors
 - Communication Methods
 - Do You Have a Smart Mouth?
 - Face-to-Face Comms
 - Handling Bias
 - Handling Objections
 - How to Win Friends
 - Nonverbal
 - Proactive on a Team
 - Science of Bias
 - Start With Why
 - Unconscious Bias
- Compliance/Safety
 - Active Shooter
 - Back Injuries
 - Civics Foundations
 - Cords & Power Strips
 - COVID-19 F&B
 - COVID-19: Food Safety
 - Cuts & Burns
 - Emergency Eyewash
 - Extension Cords
 - FCPA
 - FCPA Compliance
 - FCPA Elements
 - FCPA Overview
 - Fire Ext
 - Human Trafficking
 - Infection Control in HC: Safe Work Practices
 - Know Your Rights
 - Ladder Safety
 - Lockout & Tagout
 - OSHA Standards
 - Slips, Trips, & Falls
- Customer Service/Hospitality
 - Customer Complaints
 - Front Desk
 - Greeting Customers
 - Service 101
 - Service Basics
 - Service Recovery
 - Room Service
- Digital Literacy
 - Computer Files
 - Computer Parts
- Excel
- Google Docs
- Google Meet
- Google Sheets
- Instant Messaging
- Microsoft Teams
- Microsoft Teams 2.0
- Microsoft Word
- Phishing
- PowerPoint
- Protecting your Personal Info Online
- Search Engines
- Smartphone Basics
- Social Media
- Tech Industry
- The Digital Use Divide
- Virtual Meetings
- What is a Computer?
- What makes a computer, a computer?
- Zoom
- Zoom Advanced
- Emails
 - Answering Emails
 - Effective E-mail
 - Email Length
 - Framing & Writing
 - From & Subject Line
 - Tone & Formatting
- Financial Literacy
 - Credit Card Interest
 - FICO Scores
 - Finance Industry
 - Paychecks
 - Processing Credit Cards
 - Retirement Foundations
 - Saving & Budgeting
- Food Industry
 - Alcohol Service
 - Bartending
 - Cleaning Standards
 - Closing
 - Contact Etiquette
 - Food Handler
 - Food Safety
 - Food Service
 - Franchising 101
 - Food Safety Operations
 - Spirits
 - Wine

- Health Care
 - Health Care Industry
 - Health Science Occupations
 - HIPAA
 - Licensed Practical & Vocational Nurses
 - Nursing Assistants
 - Patient Confidentiality
 - Registered Nurses
- Job Search/Interviewing
 - Behavioral Interviews
 - Interview Prep
 - Interview Skills
 - Networking
 - Personal Branding
 - Public Speaking
 - Relationship Pro
 - Resume Ready
 - Top 5 Questions to Ask
 - Top Interview Tips
 - Ultimate Interview Guide
 - Virtual Etiquette
 - Virtual Interview Prep
- Leadership
 - 21 Laws of Leadership
 - Dare to Lead
 - Deliver Powerful Feedback
 - Effective Coaching
 - Effective Executive
 - Effective Feedback
 - Feedback Bias
 - Giving Feedback
 - Inclusive Culture
 - Inclusive Leader
 - Influence
 - Lead & Communicate
 - Lead with Care & Accountability
 - Leadershift
 - Leadership of Self
 - Leading with Resiliency
 - Take Me to Your Leader
 - The Coaching Habit
 - The Leader Habit
- Management
 - 1-Minute Manager
 - Acknowledging Opinions
 - Conflict Mgmt
 - Difficult Convos
 - Difficult Convos at Work
 - Managing Diversity
 - Managing Remote
- Other
 - Real Estate Biz
- Sales
 - #1 Seller
 - Audiences
 - Getting to Yes
 - Negotiating
 - Persuasion
 - Prospecting
 - Sales as a Career
 - Science of Selling
- Workplace Skills
 - 7 Habits
 - Active Listening
 - Art of the Follow-Up
 - Attitude First
 - Being Proactive
 - Beyond the Office
 - Building Rapport
 - Building Teams
 - Collaboration
 - Creating Habits
 - Creative Thinking
 - Demonstrating Respect
 - Dress for Success
 - Empathy Matters
 - EQ
 - Etiquette 101
 - Goal Setting
 - Mindfulness
 - Positive Attitude
 - Positive Mindset
 - Reducing Stress
 - Self Awareness
 - The Power of Habit
 - The Science of Accelerated Learning
 - Time Management
 - Working Remote
 - Work-Life Balance
 - Workspace