# Leadership, Business, Technology Catalog

- Business Certifications
  - ASQ (Six Sigma)
  - CompTIA
  - Human Resource Certification Institute (HRCI)
  - International Institute of Business Analysis (IIBA)
  - ITIL®
  - PRINCE2®
  - Project Management Institute (PMI)®
  - Society for Human Resource Management (SHRM)
- Business Skills Curricula
  - Business Continuity
  - Business Continuity Planning
  - Post-pandemic Workplace
  - Working Remotely
- Administrative Support Curriculum
  - Administrative Support: Secrets to Success
  - Essential Skills for Administrative Support Professionals
- Business Analysis Curriculum
  - Certified Business Analysis Professional (CBAP™) - BABOK® Guide V2.0 aligned
  - BABOK® v3: Business Analysis Competencies
  - BABOK® v3: Business Analysis Key Concepts
  - BABOK® v3: Business Analysis Techniques
  - Big Data Basics
  - Effective Business Analysis Techniques (BABOK®v3)
  - Key Business Analysis Competencies (BABOK®v3)
  - Key Business Analysis Concepts (BABOK® v3)
- Communication Curriculum
  - Achieving Emotional Intelligence
  - Anger Management Essentials
  - Basic Presentation Skills
  - Business Grammar Basics
  - Business Storytelling
  - Business Writing Basics
  - Communicate with Diplomacy and Tact
  - Communicating Effectively with the 'C' Level

- Communicating Tactfully and Diplomatically
- Communicating to Stakeholders
- Communicating with Impact
- Communicating with Senior Executives
- Constructive Feedback
- Constructive Feedback and Criticism
- Cross-Cultural Communication
- Dealing with Workplace Conflict
- Developing Effective Negotiation Skills
- Developing Your Emotional Intelligence
- Developing Your Listening Skills
- Digital Citizenship
- Effective Business Meetings
- Effective Business Writing
- Effective Communication
- E-mail Essentials for Business
- Emotional Intelligence Essentials
- Engaging Others with Tact and Diplomacy
- Essential Skills for Professional Telephone Calls
- Fundamentals of Cross Cultural Communication
- Fundamentals of Working with Difficult People
- Getting Results through Personal Power
- Getting Results without Direct Authority
- How to Succeed in Listening
- How to Write an Effective Internal Business Case
- Interpersonal Communication
- Issue-focused Negotiation
- Listening Essentials
- Making the Most of Your Presentations
- Managing and Controlling Anger
- Managing Conflict in the Workplace
- Negotiation Essentials
- Note-taking Skills
- Practical Grammar for Business Writing
- Professional Networking Essentials
- Running Effective Business Meetings
- Skills for Communication Success
- Storytelling Basics
- Technical Communication Skills
- Telephone Essentials for Business
- The Art of Feedback
- Using E-mail Effectively in the Workplace
- Working with Difficult People

- Workplace Conflict
- Writing a Business Case
- Writing Skills for Technical Professionals
- Customer Service Curriculum
  - Customer Advocacy
  - Customer Focus
  - Customer Service Fundamentals
  - Customer Service Representative, Process
  - Customer Service Representative, Professionalism
  - Customer Service Representative, Skills
  - Customer Service Skills
  - Essentials of Customer Service
  - Frontline Call Center Skills
  - Inbound Call Center Management
  - ITIL® 2011 Edition Foundation Syllabus
  - ITIL® 2011 Edition Intermediate Level: Operational Support & Analysis (OSA)
  - ITIL® 2011 Foundation
  - ITIL® 4 Foundation
- Finance and Accounting Curriculum
  - Accounting Basics
  - Accounting for Non-Financial Professionals
  - Accounting Fundamentals
  - Auditing Essentials
  - Budgeting Essentials
  - Capital Budgeting Essentials
  - Cost Consciousness in the Workplace
  - Finance and Accounting Essentials for Non-financial Professionals
- Foundation Skills Curriculum
  - Basic Business Math
- Global Banking and Financial Services Curriculum
  - Bank Branch Operations Management
  - Bank Risks and Capital Adequacy Planning
  - Basel III and Liquidity Risk Management
  - Basel Regulations and Bank Risk Management
  - Commodity and Energy Markets, Futures, and Forwards
  - Counterparty Credit Risk and Credit Rating
  - Credit Derivative Instruments
  - Credit Risk Analysis
  - Global Banking Supervision and Anti-Money Laundering Regulations
  - Insurance Concepts, Types, and Annuities
- Mutual Fund Concepts, Portfolio Management, and Regulations
- Human Resources Curriculum
  - Business Management and Strategy (HRCI: PHR/SPHR-aligned)
  - Compensation and Benefits (HRCI: PHR/SPHR-aligned)
  - Effective Hiring Practices
  - Employee and Labor Relations (HRCI: PHR/SPHR-aligned)
  - Essentials of Interviewing and Hiring
  - Human Resource Development (HRCI: PHR/SPHR-aligned)
  - Human Resources Core Knowledge (HRCI: PHR/SPHR-aligned)
  - Managing a Crisis
  - Organizational Behavior
  - Professional in Human Resources Exam Prep
  - Recruiting and Retention Strategies
  - Recruiting, Screening, and Onboarding Effectively
  - Risk Management (HRCI: PHR/SPHR-aligned)
  - Senior Professional in Human Resources Exam Prep
  - SHRM- SCP: HRM for Senior HR Professionals
  - SHRM-CP/SCP: Workplace Management and HR
  - SHRM-CP/SCP: HR Competencies
  - SHRM-CP/SCP: HR Strategy Management
  - SHRM-CP/SCP: Management of People
  - SHRM-CP/SCP: Organization and the HR Function
  - Strategic Human Resource Management (HRCI: SPHR-aligned)
  - The role of HR as a Business Partner
  - Transformational HR and Talent Management
  - Workforce Planning and Employment (HRCI: PHR/SPHR-aligned)
- Industry Foundations Curriculum
  - Industry Overviews
- Leadership Curriculum
  - Business Acumen Essentials
  - Creating a Positive Atmosphere
  - Creating a Positive Work Environment
  - Developing a Culture of Learning
  - Developing Leadership Skills
  - Effective Succession Planning
  - Employee Engagement

- Essentials of Leadership
- Generating Creative Ideas
- Improving Leadership Skills
- Improving Your Leadership Skills
- Inspiring and Developing as a Leader
- Leadership Essentials
- Leading Organizational Change
- Leading Virtual Teams
- Leveraging Leadership Techniques
- Making Cross-Functional Teams Work
- Organizational Awareness
- Performance Measurement
- Setting and Managing Organizational Priorities
- The Voice of Leadership
- Women in Leadership
- Management Curriculum
  - Achieving Success through Delegation
  - Advanced Management Skills
  - Advanced Management Techniques
  - Business Coaching Essentials
  - Business Execution
  - Coaching for Results
  - Coaching to Drive Success
  - Difficult Conversations
  - Dismissing an Employee
  - Effective Delegation
  - Effectively Managing Top Performers
  - Empowering Employees
  - Essential Mentoring Techniques
  - Essentials of Facilitating
  - Essentials of Managing Technical Professionals
  - Final Exams
  - First Time Manager Essentials
  - Fostering Success through Coaching
  - Leveraging Key Management Techniques
  - Management Essentials
  - Managing a Multigenerational Workforce
  - Managing during Difficult Times
  - Managing Employee Performance
  - Managing Experts
  - Managing in Difficult Times
  - Managing Organizational Change
  - Managing Problem Performance
  - Managing Technical Teams
  - Performance Appraisal Essentials
  - Performance Management
  - Talent Management Essentials
  - Thinking Like a CFO
  - Workforce Generations

- Marketing Curriculum
  - Competitive Marketing Strategies
  - Digital Marketing
  - DMI: Digital Marketing Essentials
  - Essential Marketing Strategies
  - Essentials of Marketing
  - Essentials of Public Relations
  - Marketing Essentials
  - Marketing in the Digital Age
  - Strategic Brand Management
- Operations Curriculum
  - Business Process Improvement
  - Fundamentals of Lean for Business Organizations
  - Leading Sustainable Process Improvement
  - Manager of Quality/Organizational Excellence
  - Managing for Operational Excellence
  - Operations Management
  - Operations Management: Efficiency of Production
  - Purchasing and Vendor Management Essentials
  - Six Sigma Black Belt (2007 BOK): Analyze
  - Six Sigma Black Belt (2007 BOK): Control
  - Six Sigma Black Belt (2007 BOK): Define
  - Six Sigma Black Belt (2007 BOK): Design for Six Sigma (DFSS) Frameworks and Methodologies
  - Six Sigma Black Belt (2007 BOK): Enterprise-Wide Deployment
  - Six Sigma Black Belt (2007 BOK): Improve
  - Six Sigma Black Belt (2007 BOK): Measure
  - Six Sigma Black Belt (2007 BOK): Organizational Process Management and Measures
  - Six Sigma Black Belt (2007 BOK): Team Management
  - Six Sigma Black Belt (2015 BOK): Analyze
  - Six Sigma Black Belt (2015 BOK): Control
  - Six Sigma Black Belt (2015 BOK): Define
  - Six Sigma Black Belt (2015 BOK): Design for Six Sigma (DFSS)
  - Six Sigma Black Belt (2015 BOK): Improve
  - Six Sigma Black Belt (2015 BOK): Measure
  - Six Sigma Black Belt (2015 BOK): Organizational Process Management and Measures

- o Six Sigma Black Belt (2015 BOK): Organization-wide Planning and Deployment
- o Six Sigma Black Belt (2015 BOK): Team Management
- o Six Sigma Green Belt - Analyze
- o Six Sigma Green Belt - Control
- o Six Sigma Green Belt - Define
- o Six Sigma Green Belt - Improve
- o Six Sigma Green Belt - Measure
- o Six Sigma Green Belt - Six Sigma and Organizational Strategy
- o Six Sigma Green Belt: Analyze
- o Six Sigma Green Belt: Control
- o Six Sigma Green Belt: Define
- o Six Sigma Green Belt: Improve
- o Six Sigma Green Belt: Measure
- o Six Sigma Green Belt: Six Sigma and the Organization
- o Six Sigma Yellow Belt - Analyze
- o Six Sigma Yellow Belt - Define
- o Six Sigma Yellow Belt - Improve and Control
- o Six Sigma Yellow Belt - Measure
- o Six Sigma Yellow Belt - Six Sigma Fundamentals
- o Six Sigma Yellow Belt: Analyze
- o Six Sigma Yellow Belt: Define
- o Six Sigma Yellow Belt: Improve and Control
- o Six Sigma Yellow Belt: Measure
- o Six Sigma Yellow Belt: Six Sigma Fundamentals
- o Six Sigma: Champion Training
- o The Foundations of Six Sigma
- o Understanding Lean Production
- o Vendor Management
- Personal Development Curriculum
  - o 360 Degree Relationships
  - o Adopting Systems Thinking
  - o Analogical Thinking
  - o Building and Maintaining Trust
  - o Building Likeability Skills
  - o Building, Rebuilding and Sustaining Trust
  - o Business Ethics
  - o Business Ethics Essentials
  - o Business Etiquette and Professionalism
  - o Campus to Corporate
  - o Career Management
  - o Creating Lasting Organizational Change
  - o Creativity in the Workplace
  - o Critical Thinking Essentials

- o Dealing with Organizational Change
- o Dealing with Setbacks
- o Developing Your Critical Thinking Skills
- o Difficult Boss Relationships
- o Digital Economy Skills
- o Discovering Your Strengths
- o Diversity on the Job
- o Diversity, Equity, and Inclusion
- o Doing Business Professionally
- o Effective Time Management
- o Facing Problems and Making Decisions
- o Generating Creative & Innovative Ideas
- o Growth Mindset
- o Improving Your Memory
- o Improving Your Personal Productivity
- o Improving Your Reading Speed
- o Improving Your Work/Life Balance
- o Interviewing Strategies for the Interviewee
- o Learning How to Learn
- o Living and Working Abroad in the United States
- o Managing Your Career
- o Mentor Relationships
- o Navigating through Organizational Change
- o Optimizing Your Work/Life Balance
- o Overcoming Procrastination
- o Peer Relationships
- o Performance under Pressure
- o Performing Under Pressure
- o Perseverance and Resilience
- o Perseverance at Work
- o Personal Productivity Improvement
- o Polishing Your Professional Edge
- o Problem Solving and Decision Making
- o Problem Solving and Decision-Making Strategies
- o Public Speaking Strategies
- o Skills for Effective Collaboration
- o Staying Motivated at Work
- o Telecommuting and the Remote Employee
- o Thinking Critically
- o Time Management
- o Unconscious Bias
- o Understanding Cognitive Bias
- o Writing Under Pressure
- Product Management Curriculum
  - o Developing Your Product Management Acumen
- Program/Portfolio Management Curriculum

- o Program Management (PMI Second Edition-aligned)®
- Project Management Curriculum
  - o Agile Practitioner - (PMI-ACP & ScrumMaster aligned)
  - o Agile Project Management Fundamentals (PMI_ACP)® aligned
  - o Code of Ethics and Professional Conduct (PMI® Standard-aligned)
  - o Communications (PMBOK® Guide Fifth Edition)
  - o Communications (PMBOK® Guide Sixth Edition)
  - o CompTIA Project+ PK0-004
  - o HR Management (PMBOK® Guide Fifth Edition)
  - o IT Project Management Essentials
  - o Managing Software Project Outsourcing
  - o PMI Agile Certified Practitioner (PMI-ACP)®
  - o PMP Exam Prep (2021 Update)
  - o PMP Exam Prep (PMBOK® Guide Fifth Edition)
  - o PRINCE2® - Foundation (2017 Update)
  - o PRINCE2® Foundation (2009-aligned)
  - o PRINCE2®: 2009 Foundation
  - o PRINCE2®: Practitioner
  - o Procurement (PMBOK® Guide Fifth Edition)
  - o Project Communications Management (PMBOK® Guide - Fifth Edition-aligned)
  - o Project Cost (PMBOK® Guide Fifth Edition)
  - o Project Cost (PMBOK® Guide Sixth Edition)
  - o Project Cost Management (PMBOK® Guide - Fifth Edition-aligned)
  - o Project Human Resource Management (PMBOK® Guide - Fifth Edition-aligned)
  - o Project Integration (PMBOK® Guide Fifth Edition)
  - o Project Integration (PMBOK® Guide Sixth Edition)
  - o Project Integration Management (PMBOK® Guide - Fifth Edition-aligned)
  - o Project Management (PMBOK® Guide Fifth Edition)
  - o Project Management (PMBOK® Guide Sixth Edition)
  - o Project Management Essentials (PMBOK® Guide - Fifth Edition-aligned)
  - o Project Management Ethics and Values
  - o Project Management for All
  - o Project Management for Everyone
  - o Project Management for Non-Project Managers
  - o Project Procurement (PMBOK® Guide Sixth Edition)
  - o Project Procurement Management (PMBOK® Guide - Fifth Edition-aligned)
  - o Project Quality (PMBOK® Guide Fifth Edition)
  - o Project Quality (PMBOK® Guide Sixth Edition)
  - o Project Quality Management (PMBOK® Guide - Fifth Edition-aligned)
  - o Project Risk (PMBOK® Guide Sixth Edition)
  - o Project Risk Management (PMBOK® Guide - Fifth Edition-aligned)
  - o Project Schedule (PMBOK® Guide Sixth Edition)
  - o Project Scope (PMBOK® Guide Fifth Edition)
  - o Project Scope (PMBOK® Guide Sixth Edition)
  - o Project Scope Management (PMBOK® Guide - Fifth Edition-aligned)
  - o Project Stakeholder Management (PMBOK® Guide - Fifth Edition-aligned)
  - o Project Stakeholders (PMBOK® Guide Sixth Edition)
  - o Project Time (PMBOK® Guide Fifth Edition)
  - o Project Time Management (PMBOK® Guide - Fifth Edition-aligned)
  - o Resource Management (PMBOK® Guide Sixth Edition)
  - o Risk Management (PMBOK® Guide Fifth Edition)
  - o Stakeholders (PMBOK® Guide Fifth Edition)
- Sales Curriculum
  - o Essential Selling Skills
  - o Field Sales Skills
  - o Sales Foundations
  - o Sales Management
  - o Sales Negotiations
  - o Solution Selling
  - o Strategic Account Sales Skills
  - o Territorial Account Sales Skills
- Strategic Planning Curriculum
  - o Business Continuity
  - o Business Law Essentials

- Business Planning Essentials
  - Business Planning Essentials
  - Business Sustainability
  - Developing Strategic Thinking Acumen
  - Fundamentals of Business Planning
  - Horizon Scanning
  - IT Strategy Essentials
  - Leading and Implementing Sustainable Green Business Strategies
  - Moving From an Operational Manager to a Strategic Thinker
  - Risk Management
  - Strategic Risk-taking
  - The Fundamentals of Globalization
  - The Quality Management of Data
  - Thinking Strategically and Managing Risk
- Team Building Curriculum
  - Leading Teams
  - Leveraging Team Leadership Skills
  - Making a Pitch
  - Optimizing Performance on a Team
  - Optimizing Your Performance On a Team
  - Virtual Teams
- Desktop Certifications
  - Isograd
  - Microsoft
- Digital Transformation
  - Agile Methodologies
  - Agile Mindset & Culture
  - Big Data
  - Championing Digital Transformation
  - Computational Thinking
  - Continuous Learning
  - Cross-Functional Collaboration
  - Data Analytics for Management
  - Data and Analytics at Work
  - Data and Analytics Literacy
  - Data Visualization
  - Data-driven Decision Making
  - Design Thinking Methodologies
  - Designing Digital Experiences
  - Digital Automation
  - Digital Transformation Strategy
  - Disruptive Technologies
  - Functional Insights on Digital Transformation
  - Industry Insights on Digital Transformation
  - Infrastructure & Architecture
  - Serving Digital Customers
  - Social Media Marketing
  - Virtual Collaboration

- Environmental, Safety & Health, and Transportation
  - Cal/OSHA
  - EHS Impacts
  - Environmental
  - Safety and Health
  - Security
  - Transportation
- Federal Government Curricula
- Food & Alcohol Safety Curricula
  - Food And Alcohol Safety
- IT Professional Certifications
  - (ISC)2
  - Amazon
  - BCS Professional Certification
  - Cisco
  - Cloud Native Computing Foundation (CNCF)
  - CompTIA
  - EC Council
  - Google
  - Information Systems Audit and Control Association (ISACA)
  - International Institute of Business Analysis (IIBA)
  - International Software Testing Qualification Board (ISTQB)
  - ITIL®
  - Juniper
  - Linux Professional Institute (LPI)
  - Microsoft
  - Oracle
  - PRINCE2®
  - Project Management Institute (PMI)®
  - Red Hat
  - SAS
  - TOGAF
- IT Professional Curricula
  - Business Skills for the IT Professional Solution Area
    - Business Analysis
    - Customer Service
    - IT Business
    - Project Management
    - Team Building
  - Enterprise Database Systems Solution Area
    - Big Data
    - Blockchain
    - Business Intelligence
    - Data and Analytics at Work
    - Data Fundamentals

- Data Integration
- Data Management
- Data Science
- Data Visualization
- Data Warehousing
- Database Fundamentals
- Data-driven Decision Making
- Design Thinking Methodology
- Machine Learning
- MariaDB
- Math
- Microsoft SQL Server 2012
- Microsoft SQL Server 2014
- Microsoft SQL Server 2016
- MySQL
- NoSQL
- Operational Intelligence
- Oracle 11g
- Oracle 12c
- Oracle 12c R2
- Oracle ATG
- PostgreSQL
- Redis
- Redis
- SAS
- Serving Digital Customers
- SQL
- SQLAlchemy
- Systems and Database Design
- Teradata
- Enterprise Resource Planning Systems Solution Area
  - Microsoft Dynamics
  - Salesforce
  - SAP
- Internet and Network Technologies Solution Area
  - Cisco
  - Cisco DESGN
  - Cloud Computing
  - CompTIA Network+
  - CompTIA Networking, Internetworking, and Security Technologies
  - Getting Started with Site Reliability
  - Internet of Things
  - Network Management
  - Network Protocols
  - Networking and Telecommunications Fundamentals
- Security Principles
- Security Solutions
- Site Reliability Engineering
- Social Networking
- Telecommunications Systems and Services
- Wireless Communications
- Operating Systems and Server Technologies Solution Area
  - CompTIA A+
  - CompTIA Linux+
  - CompTIA Server+
  - DevOps
  - IT Services
  - Linux Professional Institute (LPI)
  - Microsoft Exchange Server 2010
  - Microsoft Exchange Server 2013
  - Microsoft Exchange Server 2016
  - Microsoft Internet Information Server 8.5
  - Microsoft Lync Server 2013
  - Microsoft Mobility and Device Fundamentals
  - Microsoft Office 365
  - Microsoft SharePoint Server 2010
  - Microsoft SharePoint Server 2013
  - Microsoft Sharepoint Server 2016
  - Microsoft Skype for Business
  - Microsoft System Center
  - Microsoft System Center Essentials
  - Microsoft Windows 10
  - Microsoft Windows 7
  - Microsoft Windows 8
  - Microsoft Windows Server 2008
  - Microsoft Windows Server 2012
  - Microsoft Windows Server 2016
  - Microsoft Windows Server 2019
  - Red Hat Linux
  - Ubuntu
  - UNIX Essentials
  - VMware
  - Windows Performance Monitoring
  - Windows PowerShell
- Software Development Solution Area
  - Algorithms
  - Apache
  - Bots

- C++ Programming
- C++11 Programming Essentials
- Configuration Management
- CQRS Theory
- Defensive Programming
- Digital Assistant Development
- Eclipse
- Full Stack Development
- Generic Languages
- Go
- IBM Websphere
- IoT Development
- Java 2 Programming
- Java EE7
- Machine Learning
- Microsoft .NET
- Microsoft .NET for Developers
- Microsoft .NET Software Development Tools
- Microsoft C#
- Microsoft Enterprise Library
- Microsoft F#
- Microsoft LINQ
- Microsoft ORM
- Microsoft Visual Basics for Applicatrions (VBA)
- Microsoft Visual Studio Team Foundation Server 2013 Administration
- Microsoft Web Applications
- Microsoft Windows Store Apps
- Mobile Application Development
- Programming Best Practices
- Programming in C++
- Software Design
- Software Development Principles
- Software Programming Fundamentals
- Software Requirements
- Software Testing
- Software Testing Foundations
- Universal Windows Platform
- Vue.js
- Web Development Technologies
- Windows Embedded
  - Tech & Dev Essentials
    - Amazon Web Services
    - Balsamiq
    - Certified Cloud Security Professional
    - Certified Information Systems Security Professional
    - Cisco
    - CompTIA
    - ITIL
    - Jira
    - Microsoft
    - Power BI
    - RedHat
    - Systems Security Certified Practitioner
    - Tableau
  - Web Design Solution Area
    - Adobe
    - Content Management Systems
    - Designing and Hosting a Web Site
    - Scripting and Web Languages
    - Web Application
    - Web Application Frameworks
    - Web Design
    - Web Development
    - Web Services
- Leadership Development Program powered by MIT SMR
  - Building & Leading Teams
  - Cross-Cultural Leadership
  - Customer First Leadership
  - Developing People
  - Embracing Diversity
  - Executive Presence
  - Judgment & Decisiveness
  - Leader as Coach
  - Leader as Motivator
  - Leadership Networking
  - Leadership Toolkit
  - Leadership Transitions
  - Leading a Culture of Execution
  - Leading Innovation
  - Leading Organizational Vision
  - Leading Through Change
  - Leading Virtually
  - Managing Conflict
  - Managing Priorities
  - Problem Solving & Decision Making
  - The Accountable Leader
  - The Adaptive Leader
  - The Agile Leader
  - The Collaborative Leader
  - The Digital Leader
  - The Emotionally Intelligent Leader
  - The Ethical Leader

- o   The Influential Leader
- o   The Mindful Leader
- o   Thinking Critically
- o   Thinking Strategically
- o   Women & Leadership
- Legal Compliance Curricula
  - o   Harassment
  - o   HIPAA
  - o   HR Compliance
  - o   Legal Compliance Business Impacts
  - o   Title 31
- Productivity & Collaboration Tools
  - o   Adobe
  - o   Apple Mac OS X
  - o   Apple Safari X
  - o   Collaboration Tools
  - o   Crystal Reports
  - o   Desktop Best Practices
  - o   Firefox
  - o   Google
  - o   Graphics and Design
  - o   IBM for End Users
  - o   Microsoft Edge
  - o   Microsoft Internet Explorer 11
  - o   Microsoft Office 2010
  - o   Microsoft Office 2013
  - o   Microsoft Office 2016
  - o   Microsoft Office 2019
  - o   Microsoft Office for Mac 2016
  - o   Microsoft Windows 10
  - o   Microsoft Windows 8
  - o   Microsoft Windows XP for End Users
  - o   Mobile Devices
  - o   Office 365
  - o   PowerPoint Office 365
  - o   Productivity Tools
  - o   QuickBooks
  - o   SAP
  - o   Seagate Crystal Reports
  - o   Social Networking
  - o   Social Networking Tools