## **Skills Assessments Catalog**

- Accounting/Finance
  - $\circ$  Accounting
  - o Banking
  - Commercial Insurance
  - o Corporate Tax
  - o Credit Management
  - o Finance
  - Loan Officer
  - Payroll
  - QuickBooks
  - o Sage
  - o Title Insurance
- Administrative
  - Analytical Skills
  - o Basic Arithmetic
  - o Basic Office Skills
  - o Basic Reading Comprehension
  - Basic Spelling
  - o Bookkeeping
  - Business Writing
  - Cash Handling
  - o Clerical
  - o Computer Literacy
  - o Data Entry
  - o Email Etiquette
  - o Human Resources
  - Internet Basics
  - o Office Filing
  - o Project Management
  - o Shorthand
  - o Typing
- Call Center/Customer Service
  - o 911 Operators
  - o Customer Service
  - o Data Entry
  - Listening Skills
  - Outbound Sales Skills
  - Retention
- Healthcare
  - o Cultural Diversity
  - o Dental
  - o Healthcare Industry Terminology
  - o HIPAA
  - o LPN/LVN
  - o Medical Assistant
  - o Medical Billing
  - o Medical Office
  - Medical Records Coding
  - Medical Terminology

- Nursing
- Phlebotomy
- Typing
- Industrial/Warehouse
  - o Arithmetic
  - Assembly and Matching
  - o AutoCAD
  - o Basic CNC
  - o Basic Industrial Skills
  - o Basic Ruler Reading
  - o Blueprints
  - o Electricians
  - o Forklift
  - o General Maintenance
  - o Hazardous Materials
  - o HVAC
  - o Masonry
  - Mechanical Engineering
  - o Metalworking
  - o Metric Ruler Reading
  - Pick/Pack
  - o PLC
  - o Rough Carpentry
  - Shipping and Receiving
  - Soldering
  - o Tools and Fasteners
  - Welding
- IT/Technical
  - .NET Programming
  - o Adobe
  - o AJAX
  - Apache
  - C++
  - CSS
  - o Cisco
  - COBOL
  - Cold Fusion
  - Crystal Reports
  - Data Mining
  - o DB2
  - Ethernet Networking
  - o Google
  - o HTML
  - o IBM
  - o Internet Security
  - o Java
  - JavaScript
  - jQuery
  - o Lotus Notes

- Microsoft Office
- o Microsoft Server
- o Microsoft Windows
- $\circ$  Networks
- $\circ$  Oracle
- o PeopleSoft
- o PHP
- o Ruby
- o SAP
- o SAS
- o SQL
- o Technical Support
- o UNIX
- o Visual Basic
- Visual C++
- o VMware
- $\circ$  WebLogic
- Wireless Networking
- Legal
  - Abbreviations
  - o Filing
  - o Legal Assistant
  - Paralegal
  - o Typing
  - $\circ$  Vocabulary
- Management
  - Leadership
- Sales
  - Logical Reasoning
  - Sales Concepts